

21st February 2020

UPDATE ANSTO scheduled maintenance shut-downs for 2020

ANSTO will undertake scheduled preventative maintenance shutdown of its Nuclear Medicine processing and distribution facility, also known as building 23 in 2020 and its OPAL Reactor

The shut-down of the Nuclear Medicine processing and distribution facility is scheduled for 14th April – 13th May. The work undertaken during this shut-down will enable the continuation of safe operations and reliable supply of nuclear medicines for Australia.

In consultation with members from the Australian nuclear medicine community, it was agreed the timing of this shut-down period had the least impact on our customers as it fell during the Easter – ANZAC holiday period and the 50th Annual Scientific Meeting of the Australian and New Zealand Society of Nuclear Medicine

All products, with the exception of ¹²³Sodium Iodine solution, will continue to be available during the shut-down period.

In addition the scheduled preventative maintenance shutdown of the OPAL reactor, which was postponed at the end of 2019, will proceed from 1st -28th June.

During the period of these shut-downs, ANSTO will work with our international partners to ensure the continuity of supply to the Australian nuclear medicine community.

Please refer to the diagram below that illustrates the key adjustments to our supply chain during each of these shut-down periods and the product availability tables (attached) to outline supply during these periods.


As part of the Australian Government's commitment to the nuclear medicine community, ANSTO will ensure that \$3.7M of incremental costs associated with importing product, will be absorbed and not be passed on to our customers.

Thank you to the Nuclear Medicine Advisory Board and Working Group, with representation from RAINS, ANZSNM, AANMS, NSW Health, TGA and GMS, who have helped to communicate the importance of this scheduled maintenance work to support the long term reliability of supply.

Next Steps:

Over the next five business days, ANSTO Health Customer Support Team will be in contact to work with you to plan the orders you will need well in advance and work together to minimize the impact on your business.

In advance of this discussion, please refer to the separate table outlining the products with adjusted arrangements and use this as a guide in your discussion with our customer service team member.



Ian Martin

General Manager ANSTO Health
ANSTO Health

All of our customer communications will be housed on our website for future easy reference here.

www.ansto.gov.au/customerupdates

You can also contact the customer service team on:

Phone: 1800 251 572 or + 61 2 9717 9992

