

27 May 2020

### Temporary interruption to supply

Dear Customer

I am writing to inform you that there will be a temporary interruption to supplies of Tc-99m Generators, Lu-177 and I-131 Capsules, following a mechanical issue yesterday.

Engineering and maintenance teams are assessing a broken conveyer belt in one of our nuclear medicine production buildings to determine the extent of the fault, and repairs required.

We will have a better understanding of the cause of the issue, scope of works and schedule for repairs, by this Thursday 28 May, when we will provide you a further update.

What we currently know is:

- The mechanical fault posed no safety risk to employees or risks to our products.
- The breakdown occurred in a place that can be accessed easily for repairs.
- It occurred in Building 23, which is completely separate to the OPAL reactor and ANM and will not impact our ability to manufacture bulk Mo-99.
- There is little radioactivity at the fault site location, so repair crews can access it quickly.

In terms of impact, ANSTO will not be in a position to supply around 24 generators that were due to be dispensed on Thursday, 28 May. All affected customers have been contacted. We have enough Iodine-131 capsules to last until 12 June. For Lutetium-177, supply is secure for this week and we are already in contact with our international partners and carriers to explore import options as a contingency.

We are also in contact with our international supply partners to secure back-up imported products, should we be unable to resume production within a reasonable timeframe. Any costs associated with importing product or generators will not be passed on to our customers.

Another notification will follow on Thursday this week and a member of the customer service team will be in contact with you during this week to update you further.

Thanks and apologies about any impact this will have. We are working hard to make sure the mechanical fault is rectified as quickly and safely as possible.

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