



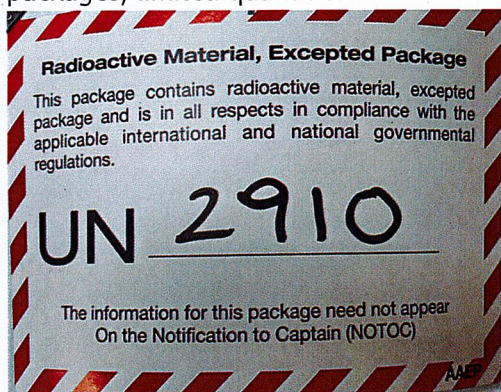
Nuclear Medicine
Customer Returns Instructions:
Generators

Document Number: 00000160

Governing Procedure: 00000155 Customer Returns

RETURNING Gentech® Mo-99/Tc-99m Generators
AUSTRALIAN CUSTOMERS

- 1) Refer to the calibration date on the Gentech® Generator and **ensure** minimum **4 weeks have passed from the calibration date**. The shipper of these return generators is responsible to ensure compliance.
- 2) Remove the needle from the generator Elution Port and rotate the top plate to cover the needle recess.
- 3) Remove or cover the radioactive labels from both sides of the packing carton.
- 4) Remove or cover the wording 'Radioactive material, Type A package UN2915' from both sides of the carton.
- 5) Affix a Radioactive material, Excepted package sticker on the outside of the packing carton. Generators must be returned as 'radioactive material, excepted packages, limited quantities of material - UN2910'.



- 6) On the top of the packing carton, apply the Return Address Label over the original delivery label, ensuring the original barcode is covered or crossed out. Also ensuring any other barcode on the package is covered or crossed out with black marker so it cannot be read.
- 7) Place the generator into the packing carton and carefully replace the expanded polystyrene sections.
- 8) Seal the box with packaging tape.
- 9) For customers outside of the Sydney Metro a booking will need to be made with TGE
 - (a) Request a consignment note from the ANSTO, Health Products Customer Supply Chain Team. Once received, complete the consignment note and contact TGE (Ph: 131 843) to arrange collection.

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- 10) All goods are to be returned by OFF PEAK Road Transport Only

ANSTO Account Number TGE: **2008B5**
ANSTO Account Name TGE: **ANSTO Nuclear Medicine**

Consignee (Receiver): ANSTO
New Illawarra Road
Lucas Heights NSW 2234

Charge Receiver: Cross this box
Contact Name: ANSTO Health Despatch
Contact Number: (02) 9717 9027
Description of Contents: Endorse consignment note with the
following statement:
"Radioactive material, excepted
packages –limited quantity of material
– UN 2910"

Weight per Generator: 23 kg
Dimensions: 40 x 40 x 42cm
Number of Items: The number of generators being
returned. (Minimum consignment is 4)
Service Required: **ROAD FREIGHT /OFF PEAK ONLY**

*Should you require any assistance or clarification please telephone the
Customer Service Supply Chain team on 1800 251 572*

**GUIDELINES FOR THE RETURN OF TECHNETIUM GENERATORS
AUSTRALIAN CUSTOMERS ONLY**

END OF DOCUMENT