



04 July 2018

Dear Valued Customer,

**RE: UPDATE- Technetium-99m (Tc-99m) Generator Production at ANSTO**

ANSTO Health would like to update you in regards to the disruption to ANSTO's supply of Technetium-99m (Tc-99m) Generators, following a mechanical issue in our production line.

Engineers are continuing to work to rectify the mechanical fault that was identified with a piece of equipment called a transfer conveyer on Friday 22 June. ANSTO's normal production of generators remains temporarily suspended, and while this will be restored as soon as possible, it is expected to take some weeks. This mechanical fault has not affected other nuclear medicine products from ANSTO, and has no impact on the operation of the OPAL nuclear reactor.

We look forward to resuming generator production as soon as possible and prioritising shipment of generators to areas of greatest need.

We will keep you informed through regular updates.

If you would like any further information, please do not hesitate to contact the ANSTO Health Customer Service Team on 1800 251 572.

Yours sincerely,

**ANSTO Health**  
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