

Customer Returns Instructions: Generators (Sea Freight Only)

INSTRUCTIONS FOR THE RETURN OF ANSTO HEALTH GENTECH GENERATORS FROM OVERSEAS BY SEA FREIGHT ONLY

- 1) Generators must be a minimum of four weeks past the date of calibration before returning
- 2) Remove the needle from the generator and rotate top plate to cover needle recess
- 3) Remove radioactive labels from outside of box. Apply the Return Address Labels over the existing label.
- 4) Place the spent generator (minimum of 4 weeks from date of calibration) in the pack and replace the expanded polystyrene sections. Ensure that the radiation level at any point on the external surface of the package does not exceed 5 microSv/h (0.5 mrem/h)
- 5) Seal the box with packing tape. Generators to returned as "Spent/Expired Generators"
- 6) The pallet must be wrapped in black plastic as shown below.
- 7) Contact your local DSV office (ANSTO Health's contracted shipping agent) and arrange for collection of the generators and shipment by **sea freight only** to Australia.

If you have difficulty contacting your local DSV office or returning the generator cases, please contact ANSTO Health (health@ansto.gov.au) immediately for assistance and further instruction.

CONSIGNEE:	ANSTO Heath
	New Illawarra Road
	Lucas Heights NSW 2234
	Australia.
CARE OF	DSV (in your local area)
CHARGE RECEIVER	'CHARGES COLLECT'
CONTACT NAME	Mark Gill
CONTACT NUMBER	(61) 2 9717 3204
DESCRIPTION OF SHIPMENT	'Spent/ Expired Generators'
WEIGHT PER GENERATOR	20kg
BOX DIMENSIONS	40 x 40 x 42cms

8) Once freight has been confirmed, please email a copy of the 'Bill of Lading' and Commercial Invoice to <u>despatchanstohealth@ansto.gov.au.</u> The value is USD\$10.00 per item.

Shipments should consist of a minimum of 9 generators, maximum 54 generators and should be returned to ANSTO Health at regular intervals.

ANSTO Health will not be responsible for the cost of generators that are returned by AIR FREIGHT

Your co-operation in the return of these generators is appreciated. Please note that generators remain the property of ANSTO Health and if they are not returned in due time a charge of Aust\$500 will be made for each generator.





Example of how the pallet should be wrapped in black plastic