

Customer Returns: Generators

RETURNING Gentech® Mo-99/Tc-99m Generators AUSTRALIAN CUSTOMERS

- Refer to the calibration date on the Gentech® Generator and ensure 4 weeks have passed from the calibration date. The shipper of these return generators is responsible to ensure compliance.
- 2) Remove the needle from the generator and rotate the top plate to cover the needle recess.
- 3) Remove the radioactive labels from the outside of the packing carton.
- 4) Generators must be returned as 'radioactive material, excepted packages, limited quantities of material UN2910'.
- 5) On the top of the carton, apply the Return Address Labels over the original delivery label, ensuring the original barcode is covered or crossed out. Also ensuring any other barcode on the package is covered or crossed out with black marker so it cannot be read.
- 6) Place the generator into the pack and carefully replace the expanded polystyrene sections.
- 7) Seal the box with packaging tape.
- 8) For customers outside of the Sydney Metro area Call and request a generator return collection:

Contact your local "TNT" office (Telephone 13 11 50) OR "Toll Priority" (Telephone 13 15 31)

9) Request a consignment note from the courier company if required and complete as below Note: All goods are to be returned by Road Transport Only

Consignee (Receiver) ANSTO Health

New Illawarra Road

Lucas Heights NSW 2234

Charge Receiver Cross this box

Contact Name Mark Gill

Contact Number (02) 9717 9027

Description of Contents: Endorse consignment note with the following

statement:

"Radioactive material, excepted packages – limited quantity of material – UN 2910"

Weight per Generator 23 kg

or 25 kg per 370 GBq Generator

Dimensions 40 x 40 x 42cm

Number of ItemsThe number of generators being returned.

Minimum per consignment is 4.

Service Required ROAD FREIGHT /OFF PEAK ONLY

ANSTO Health Account Number TNT 90420581

TOLL PRIORITY 2008B5

Should you require any assistance or clarification please telephone Customer Service on 1800 251 572

GUIDELINES FOR THE RETURN OF TECHNETIUM GENERATORS
AUSTRALIAN CUSTOMERS ONLY

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 Revision: 1
 Effective Date: 22-Mar-2017